

# Terms and conditions of sale



## General

The following conditions apply if no other written verifications have been agreed upon. All specifications, datas and pictures of the mentioned articles are subject to change without notice.

## Prices

The prices are subject to change and understood ex works net, excluding packing, insurance, VAT and any other taxes.

## Order confirmation

Orders will be confirmed in writing. This confirmation is compulsory for the acceptance of any orders.

## Variations of quantities

Variations of  $\pm 10\%$  to the ordered quantity is accepted for customers' specific executions.

## Delivery times

All indicated delivery times will be maintained wherever possible, but are subject to change. In no case the customer may withdraw an order or claim any additional costs.

## Partial deliveries

Partial deliveries are accepted and are regarded as an individual contract.

## Transport risk

After the goods are despatched, the customer is responsible for any risk regarding the goods.

## Right of possession

All supplied goods remain in ownership of REFCO until full payment has been made.

## Payment terms

Invoices are due in full payment within 30 days net after date of invoice. Payments for partial deliveries are due as invoiced.

If the agreed terms are not respected the current interest will be added.

REFCO maintains the right to ask for prepayment.

## Claims

Claims regarding quality and quantity will only be considered if REFCO is informed in writing within 10 days after receipt of shipment.

The customer is reliable to notify the transport company in case of damage or loss of goods. No claims will be accepted by REFCO.

## Warranty

REFCO grants a 2 year warranty period for products used in accordance with general directions and recommendations.

The warranty is limited to manufacturing defects. Normal wear out as well as damages due to improper use of a product are excluded from warranty.

Goods returned delivered duty paid will be exchanged or repaired free of charge.

No warranty is granted in case of other usage or unprofessional treatment of goods.

Damages which occur over a period of time can also not be accepted.

## Competency of court

Destination of contract and competency of court is Hochdorf/Switzerland and Swiss law applies also for export contracts.

## Safety

Safety data sheets for applicable products can be downloaded from our website on [www.refco.ch](http://www.refco.ch).

## Warning

**REFCO-products are designed and manufactured for use by technically trained air conditioning and refrigeration service engineers only. Due to the high pressures employed and the danger due to the physical and chemical nature of refrigerants and oils used in the systems, incorrect applications could result in accidents, injuries or death. For safety reasons always wear safety goggles.**